



Epic Camps Terms and Conditions

General Information

Camp Dates and Hours:

- Dates will be available to view on our website- we operate every school holiday.
- Daily hours are from 10:00 to 15:00.
- Children in reception or above can be dropped off for no additional charge between 08:00 and 17:30.
- Daily hours are from 10:00 to 14:00 for children aged 3&4 only.
- The camp and its employees are not responsible for children outside of these hours.

Eligibility:

- Our camps are open to children aged from 3 years old to 13 years old.
 - 1. Please check individual venues for ages ranges at that camp
- You do not need to attend the school to come to our camps

Registration and Payment

Registration Process:

- Registration is on a first-come, first-served basis.

Fees and Payments:

- The fee for the camp is £144 per child per week.
- The daily fee is £36 per child.
- Bookings & Payments can be made the website - www.epiccamps.co.uk

Discounts and Fees: Late Collection Fees:

- There will be a charge of £7.50 per 15 minutes for any children collected after of 17:30
- A 20% Sibling discount code is available



Cancellation and Refunds

Cancellation Policy:

- **Cancellations made more than 7 days before the camp start date** will receive a full refund in the form of credit, redeemable against a future camp date.
- **Cancellations made within 7 days of the camp start date** will not be eligible for a refund or credit. *Exceptions may be made subject to availability and at the discretion of the camp organisers.*
- The camp reserves the right to cancel the program due to unforeseen circumstances, in which case a full refund will be provided.

Medical and Health Policies

Medical Information:

- All medical conditions must be clearly stated on the registration form.
- Parents/guardians must notify the camp of any changes to their child's medical condition prior to the start of the camp.
- **By agreeing to these terms and conditions you are agreeing to the following-**
 - I, the undersigned, as the parent/guardian of the participant, do hereby grant permission for my child to attend and participate in all activities.
 - I understand that while every precaution will be taken to ensure the safety of my child, Epic Camps and its staff cannot be held responsible for any unforeseen accident or illness that may occur.
 - In the event of a medical emergency, I give consent for the camp to seek medical treatment for my child, including but not limited to, hospitalization, surgery, and medication as deemed necessary by medical professionals.
 - I confirm that all medical and personal information provided on this form is complete and accurate to the best of my knowledge.
 - I agree to inform Epic Camps of any changes to my child's health or medical needs prior to or during the camp.
 - I understand that failure to disclose any medical conditions or necessary medications may result in my child being withdrawn from the camp without refund.



- I acknowledge that in the warmer months, it is my responsibility to apply long-lasting suncream to my child before arrival at camp each day. If I would like suncream to be reapplied by camp staff at lunchtime, I must notify Epic Camps in writing and provide a clearly labelled bottle of suncream. I understand that staff will supervise reapplication with prior consent and may assist younger children as appropriate. In the event that staff believe a child is at risk of sunburn or excessive sun exposure, I give permission for staff to apply the camp's own child-appropriate suncream without written consent if no suncream has been provided.

Emergency Medical Care:

- In the event of a medical emergency, the camp staff will make all reasonable efforts to contact parents/guardians. If contact is not possible, parents/guardians authorise the camp to seek medical treatment for the child as deemed necessary by medical professionals.

Safeguarding

- The safety and welfare of the children in our care is our highest priority. Please refer to our Safeguarding Policy for more information.

Code of Conduct

Behaviour Expectations:

- Children are expected to behave respectfully towards others.
- Any misconduct may result in the child's parent/carer being contacted.
- If a child is excluded as a result of behavioural issues, no refund will be provided.

Prohibited Items:

- Mobile phones and valuables are not permitted at the camp. The camp is not responsible for any lost or damaged items.

Liability and Insurance

Limitation of Liability:

- The camp will take reasonable care to ensure the safety of all participants. However, it will not be liable for any accidents, injuries, or loss of property that occur during the camp.

Insurance Coverage:

- The camp provides insurance coverage.



Media and Privacy

Photo and Video Consent:

- Photos and videos may be taken during the camp for promotional purposes. Parents/guardians who do not wish for their child to be photographed or filmed should notify the camp in writing.

Data Protection:

- Personal data provided during registration will be used solely for camp administration purposes and will be stored securely in accordance with data protection laws.

Governing Law

Jurisdiction:

- These terms and conditions are governed by the laws of the UK. Any disputes will be subject to the exclusive jurisdiction of the courts of UK.

By registering for the Epic Camps, you agree to these terms and conditions and acceptance of these will be considered a signature of the parent/guardian.